

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 29th day of June'2020
C.G.No:198/2019-20/ Guntur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Sri. A. Sreenivasulu Reddy

Sri. V. Venkateswarlu

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance)

Member (Technical)

Independent Member

Between

M. Sudarshan,
C/o. Manukonda lodge,
Ring Road,
Macherla,
Guntur Dt.

Complainant

AND

1. Assistant Accounts Officer/ERO/ Macherla
2. Deputy Executive Engineer/O/Macherla
3. Executive Engineer/O/Macherla

Respondents

ORDER

1. Complainant filed this complaint stating that a notice dt: 14.12.2017 was issued for payment of an amount of Rs.52,200/- towards development charges for additional load of 25.29 KW. He had given representation on 28.11.2018 and on that representation re inspection was made at 10.30 A.M on 28.11.2018 and stated that the existing load is 23 KW. But his problem was not resolved inspite of his another representation on 20.02.2019.

DESPATCHED

DATE

2/7

2. Respondent No.3 filed written submission stating that an additional load case was booked on 11.12.2017 for additional load of 25.29 KW over and above sanctioned load of 23 KW and additional load amount was included in CC bill.

Respondent No.2 inspected the service on 28.11.2018 and confirmed the connected load of the service as 23 KW only and requested to issue final assessment order based on the present connected load of the consumer. Thereafter respondent No.3 requested respondent No. 1 to issue bill taking connected load of the consumer as 23 KW from the date of inspection by respondent No. 2 on 28.11.2018 to till date and withdraw any excess amount raised.

3. Personal hearing through video conferencing was conducted on 04.12.2019, 18.12.2019 and 12.06.2020. Complainant represented on 12.6.2020 that his grievance is resolved.
4. In view of grievance of the complainant is resolved, the complaint is disposed off accordingly in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29th June 2020.

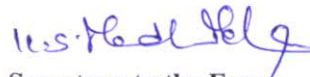
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ; 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.